

## **Quality Assurance Updates and Training Opportunities**

A message brought to you by ACBH Quality Assurance Office

## **UPDATE#1**

The Informing Materials Packet of consents and beneficiary notifications have been revised and reformatted for easier beneficiary navigation. The revised packet is available on QA's Informing Materials Page. We recommend implementation of the newly formatted packet immediately, and no later than 10/1/2020. The annual signature page has also been revised and is available for use in all threshold languages.

▶ Please note that the revised Informing Materials now include changes that meet the Board of Behavioral Sciences requirement that beginning July 1, 2020, all mental health counselors, whether licensed or unlicensed, will be required to provide a <u>notice</u> to each of their clients stating where they can file a complaint. (AB 630, Chapter 229, Statutes of 2019). (Until the revised Informing Materials are utilized by the providers, this new BBS requirement must still be met.).

## <u>UPDATE#2</u>

Updated Child and Adolescent Needs and Strengths (CANS) and Adult Needs and Strengths Assessment (ANSA) Policy and Scope of Practice Guidelines.

- Please see this <u>memo</u> for clarification of the ACBH Guidelines for the Scope of Practice for Mental Health and Substance Use Disorder services regarding the completion of the Child and Adolescent Needs and Strengths (CANS) and Adult Needs and Strengths Assessment (ANSA) tools.
- > Additional changes to the Scope of Practice include:
  - Clinical Pharmacists are required to have a co-signature on Client Plans (an existing requirement recently clarified by DHCS).
  - Graduate Trainee/Students may conduct the Brief Screening Tool with the required experience, education, and co-signatures.

## **UPDATE#3**

Reminder: Language Assistance to beneficiaries is available 24 hours a day via telephonic interpretation. All ACBH Providers have access to Language Line Solutions to meet the mandate.

For more information, please see the <u>2019 Language Line Implementation Memo</u> and the associated <u>policy</u>.

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